



Diploma of Hospitality Management

National Course Code: SIT50313

Training Package: SIT12 - Tourism, Travel and Hospitality Training Package

(Provider Code: 22114)

Qualification Description:

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

Licensing/Regulatory Information:

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Updated Qualification:

The course in which you are enrolled is up to date and during or after your enrolment, with national industry standards, the Institute reserves the right to transition you into an alternate course. If this becomes necessary, the Institute will advise you of the change and the arrangements which will be available for you to complete your alternate course.

Entry requirements for the Qualification

There are no entry requirements for this qualification

Recognition of prior Learning

Credit or recognition for units may be granted based on previous learning, studies, and work or life experiences. Contact Administrative services for further Information or email us on

admin@aat.edu.au



Thinking of higher education

Thinking of studying next year? Not sure if you should go to TAFE or Uni? Try studying at All Australian Training for more friendly and flexible way of studying with nationally recognised qualifications which leads to higher pathway

What units to be completed by the students (28 units)

BSBDIV501A	Manage diversity in the workplace
BSBMGT515A	Manage operational plan
SITXCCS401	Enhance the customer service experience
SITXCCS501	Manage quality customer service
SITXCOM401	Manage conflict
SITXFIN402	Manage finances within a budget
SITXFIN501	Prepare and monitor budgets
SITXGLC501	Research and comply with regulatory requirements
SITXHRM401	Roster staff
SITXHRM402	Lead and manage people
SITXMGT401	Monitor work operations
SITXMGT501	Establish and conduct business relationships
SITXWHS401	Implement and monitor work health and safety practices
SITXFSA101	Use hygienic practices for food safety
SITHCCC309	Work effectively as a cook
CPPCLO2010A	Clean ceiling surfaces and fittings
CPPCLO3013A	Clean window coverings
CPPCLO3016A	Wash furniture and fittings
SITHACS101	Clean premises and equipment
SITHACS201	Provide housekeeping services to guests
SITHACS202	Prepare rooms for guests
SITHACS203	Launder linen and guest clothes
BSBADM502B	Manage meetings
BSBITU301A	Create and use databases
BSBITU306A	Design and produce business documents
HLTAID003	Provide first aid
SITHFAB201	Provide responsible service of alcohol
SITHCCC204	Produce vegetable, fruit, egg and farinaceous dishes

The above list includes units being offered at All Australian Training and that are required to complete this qualification. Other colleges may offer different elective options. If licensing in another State other than NSW is required, please check requirements with the relevant State.

How much is the course?

Smart and Skilled Student Fees

The cost of this course will vary based on your eligibility for a Smart and Skilled Student Fee. Eligibility criteria can be found on the Smart and Skilled website <https://smartandskilled.nsw.gov.au/> or you can call us on 04 2660 3503/ 02 8872 8903 for further information and advice.

First qualification \$3,720

Second qualification \$4,190

Non-government subsidised fee \$10,570

When enrolling under a Smart and Skilled entitlement and where you are eligible for 100% credit from previous studies, your student fee contribution will be zero. However, you will be required to pay an administration fee for the production of your testamur.

How do I enrol?

Enrol now (admin@aat.edu.au)

Unique Student Identifier (USI)

From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI. This includes students completing an apprenticeship, skill set, certificate or diploma course. A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016. When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

How to get a USI

It is free and easy for you to create your own USI online at www.usi.gov.au. Your local Customer Service office can also provide further information and assistance. For assistance please call us on our admin desk line **04 2660 3503/02 8872 8903**.