



## Diploma of Hospitality Management

**National Course Code:** SIT50416

**Training Package:** SIT - Tourism, Travel and Hospitality Training Package

(Provider Code: 22114)

### Qualification Description:

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

### Licensing/Regulatory Information:

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

### Updated Qualification:

The course in which you are enrolled is up to date and during or after your enrolment, with national industry standards, the Institute reserves the right to transition you into an alternate course. If this becomes necessary, the Institute will advise you of the change and the arrangements which will be available for you to complete your alternate course.

### Entry requirements for the Qualification

There are no entry requirements for this qualification

### Recognition of prior Learning

Credit or recognition for units may be granted based on previous learning, studies, and work or life experiences. Contact Administrative services for further Information or email us on

**admin@aat.edu.au**



### Thinking of higher education

Thinking of studying next year? Not sure if you should go to TAFE or Uni? Try studying at All Australian Training for more friendly and flexible way of studying with nationally recognised qualifications which leads to higher pathway

#### What units to be completed by the students (28 units)

- BSBDIV501                    Manage diversity in the workplace
- BSBMGT517                Manage operational plan
- SITXCCS007                Enhance customer service experiences
- SITXCCS008                Develop and manage quality customer service practices
- SITXCOM005                Manage conflict
- SITXFIN003                Manage finances within a budget
- SITXFIN004                Prepare and monitor budgets
- SITXGLC001                Research and comply with regulatory requirements
- SITXHRM002                Roster staff
- SITXHRM003                Lead and manage people
- SITXMGT001                Monitor work operations
- SITXMGT002                Establish and conduct business relationships
- SITXWHS003                Implement and monitor work health and safety practices
- SITXFSA001                Use hygienic practices for food safety
- SITHCCC020                Work effectively as a cook
- CPPCLO2010A              Clean ceiling surfaces and fittings
- CPPCLO3013A              Clean window coverings
- CPPCLO3016A              Wash furniture and fittings
- SITHACS001                Clean premises and equipment
- BSBITU301                 Create and use databases
- BSBITU306                 Design and produce business documents
- HLTAID003                 Provide First Aid
- SITHFAB002                Provide Responsible Service for Alcohol
- HLTAID003                 Provide first aid
- BSBPUR301                 Purchase goods and services
- BSBCUS201                 Deliver a service to customers
- BSBWOR203B              Work effectively with others
- SIRXSLS201                Sell Products and services

The above list includes units being offered at All Australian Training and that are required to complete this qualification. Other colleges may offer different elective options. If licensing in another State other than NSW is required, please check requirements with the relevant State.

### How much is the course?

The cost of this course is **\$10,570**

### How do I enrol?

**Enrol now ([admin@aat.edu.au](mailto:admin@aat.edu.au))**

### Unique Student Identifier (USI)

From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI. This includes students completing an apprenticeship, skill set, certificate or diploma course. A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016. When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

### How to get a USI

It is free and easy for you to create your own USI online at [www.usi.gov.au](http://www.usi.gov.au). Your local Customer Service office can also provide further information and assistance. For assistance please call us on our admin desk line **04 2660 3503/02 8872 8903**.