



## Certificate II in Hospitality

**National Course Code:** SIT20316

**Training Package:** SIT - Tourism, Travel and Hospitality Training Package

(Provider Code: 22114)

### Qualification Description:

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

### Licensing/Regulatory Information:

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

### Updated Qualification:

The course in which you are enrolled is up to date and during or after your enrolment, with national industry standards, the Institute reserves the right to transition you into an alternate course. If this becomes necessary, the Institute will advise you of the change and the arrangements which will be available for you to complete your alternate course.

### Entry requirements for the Qualification

There are no entry requirements for this qualification

### Recognition of prior Learning

Credit or recognition for units may be granted based on previous learning, studies, and work or life experiences. Contact Administrative services for further Information or email us on

**admin@aat.edu.au**

### Thinking of higher education

Thinking of studying next year? Not sure if you should go to TAFE or Uni? Try studying at All Australian Training for more friendly and flexible way of studying with nationally recognised qualifications which leads to higher pathway





### What units to be completed by the students (12 units)

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND2003	Use hospitality skills effectively
SITXCOM002	Show social and cultural sensitivity
SITXCCS003	Interact with customers
SITXWHS001	Participate in safe work practices
SITXFSA001	Use hygienic practices for food safety
HLTAID003	Provide first aid
CPPCLO2010A	Clean ceiling surfaces and fittings
SITHACS001	Clean premises and equipment
BSBCUS201	Deliver a service to customers
BSBITU201	Produce simple word processing documents

The above list includes units being offered at All Australian Training and that are required to complete this qualification. Other colleges may offer different elective options. If licensing in another State other than NSW is required, please check requirements with the relevant State.

### How much is the course?

The cost of this course is **\$3,310**

### How do I enrol?

**Enrol now ([admin@aat.edu.au](mailto:admin@aat.edu.au))**

### Unique Student Identifier (USI)

From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI. This includes students completing an apprenticeship, skill set, and certificate or diploma course. A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016. When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

### How to get a USI

It is free and easy for you to create your own USI online at [www.usi.gov.au](http://www.usi.gov.au). Your local Customer Service office can also provide further information and assistance. For assistance please call us on our admin desk line **04 2660 3503/02 8872 8903**.